

May 30, 2002

The City of
Provo, Utah



Engineering Department

TO WHOM IT MAY CONCERN:

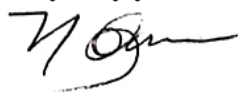
RE: Precision Concrete Cutting Letter of Recommendation

I have worked with Precision Concrete Cutting and Ballard Gardner for 10 years; and during that time have been impressed with the professional and ethical manner in which they have worked with us. Provo City has had an aggressive trip hazard reduction program through the services provided by Precision Concrete Cutting and have eliminated the majority of hazards in our corporate boundaries. We are currently going through our sidewalk system for the second time with an aggressive approach to reduce these hazards.

Precision Concrete Cutting, in my opinion, has a superior technology for cutting these trip hazards making them clean and neat when the service is complete. Their crews have been extremely competent and considerate of the citizens in our community as the work is being done. Clean up work associated with the process has been meticulous; and final documentation of there work and pay schedule has been exceptionally accurate and reproducible.

Seldom do cities receive complements on construction activities; but with Precision Concrete Cutting we have received numerous compliments from citizens and their satisfaction with the work that has been accomplished in their neighborhoods. It has been a very positive program and generated good will among our citizens. I highly recommend their services to any city which is intent on reducing their trip hazards and liability exposure. Our own liability exposure has been reduced significantly, and any claims that we do receive are much easier to defend. Very Truly Yours,

Very truly yours,



Engineering Department

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